

Fact Sheet:

Community Housing

Through this program YML provides housing support to some of the most marginalised people in our community who are unable to access housing in the private market.

Yumba-Meta manages 140 tenancies across Townsville under the Long-Term Community Housing Program (LTCHP) and 53 properties under the Transitional Housing Program.

YML provides housing and support to those people who are experiencing vulnerability in some form and are deemed as having complex needs.

Our service provides more than just providing a house. Our services aims to capacity build clients to sustain tenancies.

Properties are available for families or individuals requiring housing that is secure, appropriate and affordable and where their needs cannot be adequately met by other housing options.

Clients are assessed via a comprehensive intake process that helps understand the immediate and long term needs of the clients. The assessment assists YML to determine the supports that the clients require to sustain the tenancy and improve their well being.

Clients deemed as having immediate needs are connected to Intensive Case Management which connects them to the required services to receive the support that is necessary.

YML housing staff work closely with the clients informing them of their responsibilities and rights as tenants.

Long-Term Community Housing Program (LTCHP)

Eligibility for LTCHP is as per Queensland Department of Housing and Public Works.

Applicants must be on the Public Housing Register and allocations are determined via referrals from the Department for Housing and Public Works.

- Department of Housing and Public Works
Contact: 13 74 68 or 4724 8500
Address: 2/143 Walker Street
Townsville QLD 4810

If you have any questions please contact one of our friendly housing staff.